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The ITIL Practitioner Examination Sample Paper 1 Question ...

The ITIL Practitioner Examination Sample Paper 1 Question Booklet Multiple Choice Exam Duration: 1 hour and 45 minutes Instructions 1 You should attempt all 40 questions Each question is worth one mark 2 Mark all answers on the answer sheet provided Use a pencil (NOT ink pen) 3 You have 1 hour and 45 minutes to complete this paper 4

The ITIL Practitioner Examination Sample Paper 1 Scenario ...

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The ITIL 4 Foundation Examination Sample Paper 1 Answers ...

The ITIL® 4 Foundation Examination Sample Paper 1 Answers and Rationales For exam paper: EN_ITIL4_FND_2019_SamplePaper1_QuestionBk_v13 Q A Syllabus Ref Rationale 1 D 61h A Incorrect "The purpose of the change control practice is to maximize the number

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The ITIL 4 Foundation Examination Sample Paper 1 Answers ...

The ITIL® 4 Foundation Examination Sample Paper 1 Answers and Rationales For exam paper: EN_ITIL4_FND_2018_SamplePaper1_QuestionBk_v11 Q A Syllabus Ref Rationale 1 A 71c A Correct "More complex incidents will usually be escalated to a support team for resolution Typically, the routing is based on the incident category, which should

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